

JobTestPrep: Trouble Logging In?

Troubleshooting Login Problems

If you encounter problems with the voucher code or accessing the test prep library, please reach out to **JobTestPrep's 24/7 service desk** using the WhatsApp or Email icons at the top right of the [JobTestPrep homepage](#) (see screenshot below).

Students: if you don't see any products in your library, **request activation of your Platinum status.**

The JobTestPrep service desk is very responsive and will get your students logged in and prepping right away.

